

# SNOW AND ICE CONTROL

INFRASTRUCTURE SERVICES  
KEEPING YOU INFORMED.



## SNOW AND ICE CONTROL

The Town of Whitecourt utilizes a variety of snow clearing and ice control methods to keep Whitecourt's roads and walkways safe. These activities take place seven days a week, at all hours that staff and equipment are available.

Copies of the Snow and Ice Control Policy are available on [www.whitecourt.ca](http://www.whitecourt.ca).

## SNOW AND ICE CONTROL METHODS

Clearing (plowing) of roads is done with plow trucks and a grader in a priority order.

- First priority roads are those with the highest volume of traffic, such as Dahl Drive, Mink Creek Road, 51 Street, Sunset Boulevard, Caxton Street and Kepler Street.
- Second priority roads in the downtown business area have less traffic than first priority roads, and so on.
- High priority routes are cleared if snow accumulation exceeds 10 centimetres. Lower priority routes are cleared before safe travel becomes difficult.
- In commercial and industrial areas, snow is plowed to both sides of the street and placed on boulevards if there is no sidewalks.
- Priority routes may be signed (24 hours in advance for emergency snow removal). Please watch for posted signs - and thank you for your cooperation!

**FOLLOW WHITECOURT ON FACEBOOK FOR CURRENT  
PLOWING SCHEDULES AND OTHER ROAD INFORMATION AT  
[www.facebook.com/TownofWhitecourt](http://www.facebook.com/TownofWhitecourt)**

## WHITECOURT SNOW PHONE

Please report areas with hazardous ice or snow conditions to the Town Office.

During office hours, call 780-778-2273.

During the evenings and weekends, call 1-866-477-1221.

## FREQUENTLY ASKED QUESTIONS

### **Do I have to clear my sidewalks of snow?**

All property owners are responsible for clearing snow and ice from public sidewalks adjacent to their property before the first residential plowing by Town forces.

Once plowing begins, if Town crews plow snow onto sidewalks adjacent to your home, you do not have to clear them. Every year, the Town produces a map that outlines what side of the road snow will be pushed for the snow season. The map is available on our website.

### **Why can't I put the snow from my driveway and sidewalk onto the street? My snow banks get too high otherwise.**

Residential streets are not cleared on a regular basis. Placing snow on the streets will impede the safe passage of vehicles on the street.

### **My street was plowed and now there is a windrow at the end of my driveway. Am I responsible for clearing it?**

Driveway or lane windrows created from plowing that are greater than 30 centimetres in depth will be removed within a reasonable time period (within two hours of being placed if possible).

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## PRIORITY ROUTES AND AREAS

Roads and walks are done in a priority order to maximize safe travel for the greatest number of users. For details on our priority routes, visit [www.whitecourt.ca](http://www.whitecourt.ca) to view the Route Priority Map.

### PRIORITY LEVELS

1. Major arterial roads and collector roadways, to give good access to within a few blocks of most areas and allow for school bus operations.
2. Downtown business district, to allow owners time to clear adjacent sidewalks.
3. Whitecourt Transit bus routes.
4. Residential or local roadways, and areas of special consideration that are at risk of spring thaw or flooding.
5. Industrial area roads.
6. Lanes are only done when conditions become almost impassable, taking into consideration the narrow width and impact on refuse removal operations.
7. Fire hydrants, accesses to essential service areas or facilities, public use areas and buildings, public parking lots, and areas for bus loading will be done in conjunction with other priority areas as deemed necessary by the Infrastructure Services Department.

## SIDEWALKS CLEARING RESPONSIBILITIES

All property owners are responsible for clearing snow and ice from public sidewalks adjacent to their property before the first plowing by Town crews.

- Per Traffic Bylaw 1573, sidewalks must be cleared within 24 hours of the end of a snowfall.
- Community Standards Bylaw 1475 prohibits the use of snow clearing devices powered by an engine in residential areas before 6:00 a.m. on weekdays or Saturdays, and before 9:00 a.m. on Sundays or statutory holidays.
- Once plowing begins, Town crews may plow snow onto sidewalks. If Town forces place snow on sidewalks adjacent to your property, you are not required to clear it.
- Every year, the Town produces a map that outlines what side of the road snow will be pushed for the snow season. The Directional Movement Map is available on our website.

**TOWN OF WHITECOURT - INFRASTRUCTURE SERVICES DEPARTMENT**

5004 52 Avenue, Box 509, Whitecourt Alberta T7S 1N6  
Phone: 780.778.2273 Fax: 780.778.2062 Email: [administration@whitecourt.ca](mailto:administration@whitecourt.ca)

Monday to Friday 8:30 a.m. to 4:30 p.m. (Closed between 12:00 noon and 12:30 p.m.)