

What We Do

- ✓ Family Support Program, including early childhood development, parenting support and short-term counselling and supports
- ✓ Family Violence Initiative
- ✓ Whitecourt Food Bank
- ✓ Seniors and Persons with Disabilities Transportation Program
- ✓ Whitecourt Transit and Dial-A-Bus Service
- ✓ Seniors support services and programs
- ✓ Youth development programs
- ✓ Community Development

Did You Know?

- Whitecourt Transit provided service to **33,644** passengers in 2024.
- The Whitecourt Food Bank served **2,626** people with regular food bank fills in 2024. An additional **3,416** perishable food boxes were distributed.
- The Dial-A-Bus Program provided transportation to over **3,493** passengers in 2024.
- **100%** of youth reported that the 2024 Skate Jam event made them feel that they belong to our community.



2025 Projects and Priorities

Community Support Services - 2025 Interim Figures

Revenues	\$ 1,690,683	\$ 0.04 of each tax dollar is allocated to this function
Expenditures	\$ 2,322,199	
Balance from Taxation	\$ 631,516	

Operating

- Continuation of the agreement with the Province to provide diversion and universal services for school aged children and families from Valleyview to Onoway through the Family Support Program.
- Continuation of Whitecourt Transit service with half-hour pickups during morning and afternoon peak times.
- Continuation of Dial-A-Bus service on weekdays for individuals that meet program criteria, and administration of the Transportation Grant Program available to seniors and individuals with disabilities.
- Continuation of seniors programming and support.
- Continuation of the Doors Open program, a youth afterschool program for grades 6-12 and PD day excursions.
- Continuation of Doors Open for Grade 4-6 once a month.
- Host the 2nd annual Teen Week to recognize teens, and provide additional activities for teens in the community.
- Support to the Youth Advisory Committee which acts as a liaison between Town Council and Whitecourt youth to ensure needs of this demographic are met. There are 10 youth members on this Committee.





Seniors Programming

More and more, we are hearing that our residents are not only wanting to raise their children here, but they also want to retire here. It is this family focus that contributes to the vibrancy of our community, and why Whitecourt has made providing services and programs to the seniors demographic a priority.

The Town of Whitecourt has been awarded grant funding for a 29-month term from the United Way, through Healthy Aging Alberta, to provide non-medical home support for seniors in Whitecourt and area. As many seniors in Whitecourt are choosing to live independently in their current homes, this will help to increase seniors' capacity to age safely in place and improve the wellbeing of older adults in our community. Services include in-home non-medical supports, including housekeeping, meal preparation, grocery shopping and yard maintenance.

This program will compliment Whitecourt's Social Prescribing Program that is already in place that helps to bridge the gap between medical and social care services to seniors in Whitecourt. To access either program, clients will need a referral from a health care provider.

For more information on the programs please
contact the FCSS Program Coordinator
at 780-778-3637 ext. 417.

For more
information on
Senior's services
in Whitecourt,
scan this
QR code:



Take a ride on Whitecourt Transit

Are you a one car family? Do you have children that need to get to school and activities after school on their own? Are you concerned about your family's budget and the strain from the high price of fuel? Do you cycle to and from your destination? Do you want a more environmentally friendly option for travel within the Town?

If you answered yes to any of these questions, Whitecourt Transit is for you! Whitecourt Transit offers a cost-effective, environmentally friendly and convenient alternative for getting around town.

The route provides service throughout the valley and hilltop areas, and follows a loop throughout Whitecourt.

- Monday to Friday in the mornings and afternoon 30-minute pickup service is offered. The loop throughout town typically takes one hour to complete.
- The buses are low floor accessible with no steps, and can accomodate wheelchairs, scooters, walkers and strollers.
- Buses are equipped with bike racks.

The TransLoc Rider App puts you in control with real-time tracking so you'll never miss your bus again! Track your bus anywhere, anytime from your phone or computer. Download the **TransLoc Rider** app onto your mobile device.

- Track your bus live
- Plan your route
- Find bus schedule information
- Receive special messages and service notifications specifically for Whitecourt Public Transit users
- Provide feedback on our Public Transit service
- Participate in Public Transit surveys



FREE
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Contracts, Grants, & Programs

Family and Community Support Services (FCSS) manages and provides program support to a number of community programs and services:

Family Support Program

Whitecourt holds the contract agreement for providing the following services to the region that encompasses Valleyview to Onoway:

- A family centered, short-term counselling program for school-aged children and their families;
- Parent education for children 0-18 years of age; and
- Free, universal programs for children 0-6 years of age.

Family Violence Initiative

Support, therapy, referral services, awareness events and programs for those affected by family violence.

Food Bank

An emergency food program that operates through the generosity of community donations and grants.

Kidsport and Jumpstart

Subsidy programs for community children whose parents are experiencing financial barriers.

Social Prescribing and Aging in Place Programs

Programs for seniors to improve their health, quality of life, and age safely in place.

